BlueCross BlueShield of Oklahoma

Dating your claim forms

Box 14 should <u>always</u> be filled out. It is based on the patient's current services. We use this date to determine if the service is an emergency.

Box 15 is only used if the policy indicates there is a pre-existing waiting period. You can verify this by calling 1-800-972-8088 and selecting "eligibility." If the quote indicates there is a pre-existing waiting period, you <u>must</u> fill in this box. We use this date to determine pre-existing conditions. Use the date the patient was seen for the first time, for this condition, even if seen by another physician other than you. This date should be obtained from the patient, during the history and physical.

EXAMPLE: